William Summe

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# Skills Summary

A fiercely loyal, hard-working customer service expert specializing in multitasking, time-management, teamwork, and service-industry skills

# Education

## Advanced Academic Diploma- Homewood High School - Graduated 05/2007

# Experience

## Pizzeria GM

### Server — 02/2022 - present

Works autonomously as a food and beverage service industry team member in a local fine casual atmosphere; responsible for customer service and independent transactions

## Dreamland BBQ

### Server — 11/2021 - 06/2022

Food and beverage server; trained new employees

## Saw’s Juke Joint

### Server — 08/2019 - 10/2021

Worked as a server, host, and expedite position in a fast-paced, family-friendly environment; managed COVID protocols including curbside service and enhanced disinfection protocols

## Nabeel’s Restaurant

### Server — 03/2015 - 06/2019

Provided food and beverage service in a family-owned and operated environment; responsible for the orientation of new employees

## New York Pizza

### Driver — 05/2005 - 01/2022

Loyal, long-time employee of a local pizza place; served primarily as a delivery driver; managed receipts and credit card vouchers for multiple simultaneous transactions, managed most efficient routes for delivery under pressure and time constraints; also fulfilled roles of server, cook, host, cashier and dishwasher when needed

# References available upon request